

## Spier's Salads – Privacy & Cookies Policy

Before using our website or providing personal information, we encourage you to carefully read through our Privacy & Cookies Policy. By continuing to browse the site, you confirm that you accept the terms outlined here. If you do not agree with any part of this policy, we kindly ask that you refrain from submitting any personal information online.

If you have questions about anything in this policy, please reach out to us at 0203 856 0404.

At Spier's Salads, we place the utmost importance on your privacy and are fully committed to keeping your personal data safe. We have strong internal safeguards in place to ensure your information is handled with care and confidentiality.

Our website is designed to provide helpful content to our users. As with many modern websites, we collect certain information — both personal (such as your name, email address, and phone number) and non-personal (like company details, website activity, and IP address).

This Privacy Policy explains how we use cookies, your rights as a data subject, and our data handling practices. It provides details on the data we gather, how we use and protect it, who we may share it with, your options to opt out, and what happens in the case of company or policy updates.

### Scope of this Privacy & Cookies Policy

This policy applies solely to the online activities of Spier's Salads and users engaging with this website. It does not extend to any external sites linked from our pages, including social media or third-party websites.

### Our Cookies Policy

Cookies are a standard tool used to improve online experiences. When visiting our website for the first time, you'll see a cookie consent message that lets you accept or decline cookie usage. This practice aligns with regulations requiring consent before cookies are placed on your device.

- **Definition:** Cookies are small data files saved to your device that record how you interact with the site.
- **Usage:** We use cookies to tailor and enhance your experience on our site. While you can disable cookies, please note that doing so may limit some functionality.
- **Prevention:** To stop cookies from being stored, you can adjust your browser settings to block cookies from both our site and any third-party providers.

### Your Rights

**1.0 Right to be informed:** You're entitled to know how your personal data is collected and used. See our 'Data Collection Policy' below for full details.

**1.1 Right to access & modify:** You can ask to view or update the personal information we hold about you.

**1.2 Right to remove:** You may request that we delete your personal data at any time, if there's a valid reason to do so.

**1.3 Right to control:** You have the option to limit how your personal data is collected or used. See 'Controlling Your Personal Data' below.

**1.4 Right to opt out:** You may unsubscribe from marketing emails by contacting us at [hello@spierssalads.com](mailto:hello@spierssalads.com).

## Data Collection Policy

If you've given us consent to use your personal data for marketing communications, you may revoke that consent at any time by writing to or emailing us at [hello@spierssalads.com](mailto:hello@spierssalads.com).

We never sell, lease, or share your personal information with third parties without your permission unless required by law.

## Information Collection

We gather data in two ways — directly, when you contact us or fill out a form, and passively, through your interaction with the site. This includes:

**2.0 Registration Information:** To receive updates or newsletters, we ask for your name and email address, which we store securely.

**2.1 Inquiry Information:** When you submit a form to ask a question or plan an event, we collect the relevant details to assist you. Some of this data may be shared with third-party service providers solely for coordination purposes.

**2.2 Feedback Information:** We value your feedback, which can be submitted via email or platforms like Google Reviews. We keep a record of this input along with any related details.

## Usage of Information

We use the data we collect to tailor the website content for your device, offer customer service, analyse user behaviour, inform you of updates, and ensure online safety. This helps us deliver a better, more responsive service.

## Controlling Your Personal Data

To manage how your data is collected and used (as outlined in 'Your Rights'), you can take the following actions:

- Choose not to sign up for our newsletter.
- Adjust your browser settings to block cookies from our site.
- Avoid using the 'Get in Touch' form located on the website's home page.
- Browse the site in your browser's incognito or private mode.

## Business & Policy Changes

If **Spier's Salads** experiences a change in ownership, your data may be transferred as part of the process. Any new owners will be expected to uphold the principles outlined in this Privacy Policy.

We reserve the right to make changes to this policy at any time. All updates will appear on this page along with the revised date.

This policy was last updated on 03/02/2025.